Tannu Tannu

Surrey, BC V3X 1G8 tannusangwan5223@gmail.com (236) 558-7841

- · Critical thinking, analytical and problem-solving skills, committed to providing immediate solutions, prioritizing tasks, and delegating roles to meet tight deadlines.
- \cdot Passionate about providing outstanding customer service to achieve customer satisfaction and build genuine rapport.
- · Fluent in Hindi and Punjabi, strong written and verbal communication skills.

Willing to relocate: Anywhere

Work Experience

Material Handler

Skechers Distribution Center-Surrey, BC January 2025 to Present

- · Verifying incoming goods and ensuring they match orders.
- · Tracking stock levels and storing items appropriately.
- · Locating and collecting products for customer orders.
- · Preparing items for shipment with correct packaging and labeling.
- \cdot Loading products onto trucks for delivery.

Package Handler (Seasonal)

Fedex-Richmond, VA

October 2024 to December 2024

- \cdot Loaded and offloaded packages onto or from delivery vehicles, trailers, pallets, conveyor system carts and load gratings.
- · Lifted, carried, pushed and pulled packages on a continuous and repetitive basis for approximate shift of 5 hours.
- · Determined the appropriate conveyor system by scanning packages, reading labels and charts, verifying numbers and memorizing information and sorts of packages accordingly.
- · Performed other duties as assigned.

Sales Associate

Dollar Tree-Surrey

August 2023 to December 2023

- \cdot Assist customers with finding products.
- · Operate the cash register and handle transactions.
- · Stock shelves and maintain store organization.
- · Provide excellent customer service and answer any questions.
- · Help with store cleanliness and tidying up.

Warehouse Associate

Amazon-New Westminster April 2022 to May 2023

- · Pick orders accurately and efficiently, recording heat numbers legibly.
- · Conduct quality checks on picked orders to confirm product and quantities.
- · Receive materials and process paperwork for returns.
- · Maintain warehouse and yard cleanliness and safety.
- · Interact with various departments, staff, customers, and freight personnel.

Education

College diploma in Business Administration

University of the Fraser Valley May 2024

Skills

- Warehouse experience
- Organizational skills
- · Customer service
- Serving
- Cashiering
- Punjabi
- Communication skills
- Freight
- Materials handling
- Hindi

Certifications and Licenses

Serving It Right