

Diego Alexander Ceballos Sánchez

Contact Information:

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Professional Summary:

Productivity and Quality Engineer with over 6 years of experience in document control, process optimization, quality control, and project management. Skilled in implementing Lean Six Sigma and Kaizen methodologies to enhance operational efficiency. Known for strong analytical and problem-solving abilities.

Work Experience:

1. **Flores el Trigal S.A.S**

- **Position:** Integrated Management System Analyst
- **Period:** January 2023 - June 2024
- **Responsibilities:**
 - Plan, coordinate, direct, and control work activities related to organizational policies and standards.
 - Conduct internal audits to verify regulatory compliance.
 - Manage methodologies for measurement and characterization.
 - Handle legal requirements matrix and risk/opportunity identification matrix.
 - Prepare document management reports and plan for managerial review.
 - Manage corrective and preventive actions.
 - Promote a culture of quality, environmental, occupational health, and safety.

2. **Print and Colors**

- **Position:** Quality Coordinator
- **Period:** December 2021 - June 2022
- **Responsibilities:**
 - Create and maintain quality policies and procedures.
 - Monitor production processes for compliance with quality standards.

- Plan and conduct internal and external audits.
- Train employees on quality standards and best practices.
- Promote continuous improvement initiatives using Lean Six Sigma and Kaizen.

3. **Imsa Colson Industrias Metálicas Suramericanas**

- **Position:** Quality Analyst
- **Period:** February 2021 - August 2021
- **Responsibilities:**
 - Review each process daily to ensure compliance with quality standards and correct documentation of records.
 - Attend to the operating personnel in the event of non-conforming products and define actions to be taken, continuously informing the Plant Manager.
 - Control non-conforming products in the plant and reported by customers, leading corrective and preventive actions.
 - Attend and follow up on requests, complaints and claims from customers.
 - Prepare quality certificates required by customers.
 - Ensure the correct documentation and control of processes, objectives, risks, resources and monitoring and measurement methods.
 - Plan activities to sustain and improve the Quality Management System according to reference manuals and good manufacturing practices.
 - Deploy strategic planning and quality objectives defined by the General Management.
 - Conduct reviews and follow-up of customer satisfaction.
 - Verification and calibration of measuring instruments

4. **Heller International Metalmecánicas**

- **Position:** Quality Analyst
- **Period:** April 2015 - October 2020
- **Responsibilities:**

- Attend to the operating personnel in the event of non-compliant products and define actions to be taken, continuously informing the Plant Manager.
- Control non-conforming products in the plant and reported by customers, leading corrective and preventive actions.
- Application of lean Six Sigma, 6's and Kaizen methodologies.
- Validation of product in process for the start of each process.
- Analysis of microstructural and metallographic materials.
- Internal auditor in ISO 9001:2015 and BASC V4 standards
- Proposals for process improvement.
- Handling of laboratory equipment and application of indicators.
- Verification and calibration of measuring instruments.

Education:

- Productivity and Quality Engineer, Institución Politécnico Jaime Isaza Cadavid, 2018 - 2022
- Industrial Technologist, Institución Politécnico Jaime Isaza Cadavid, 2010 - 2014

Certifications:

- BASC V6
- ISO 9001:2015, Bureau Veritas
- Flor Verde Sustainable Flowers
- Rainforest Alliance
- ISO 14001, Bureau Veritas
- OHSAS 18001, Bureau Veritas
- Integrated Management Systems, Bureau Veritas
- Zero Waste Management System, ICONTEC
- SAGRILIFT and PTEE

- Food Handling and GMP Certification
- Lean Six Sigma

Skills:

- Proficient in Microsoft Office Suite
- Online collaboration tools
- Data analysis and interactive dashboard creation using Power BI
- Formation of continuous improvement groups KAIZEN 6's
- Documentation in SharePoint
- English B1

References:

- Flores el Trigal S.A.S: 3126446640, 3174413539, 3153929064
- Print and Colors: (604) 2681140
- Imsa Colson Industrias Metálicas Suramericanas: +57 604 448 4672
- Heller International Metalmecánicas: (604) 5622244, (604) 5626050